

Managing Monthly TV Costs

We understand that recent increases in television service costs may affect your household budget. While these changes reflect rising programming and operating expenses, there are ways you can reduce your monthly bill while still enjoying quality entertainment.

One option is to review your current TV package. With three package levels available, some customers find that a different level may better match their viewing habits. Moving to a smaller or more basic package, or removing optional premium channels, may help reduce your monthly cost while still providing access to the programming you enjoy most.

Another alternative is streaming services. Streaming platforms offer movies, shows, and live TV at lower monthly costs and often without long-term contracts. Some customers choose to replace their traditional TV service entirely with streaming, while others use streaming alongside a smaller TV package for local channels and live programming.

Pineland's MyBundle tool, available at pineland.net on the Residential TV page, does the legwork for you when it comes to finding a streaming provider. MyBundle narrows down which providers offer the networks and features you're looking for, provides your monthly cost, and conveniently links to the provider's website to complete your subscription.

For customers in areas with good reception, over-the-air antennas are another option. Antennas allow you to receive many local channels for free with no monthly fees and minimal equipment cost.

It may also be helpful to review any extra equipment or features on your account, such as additional set-top boxes, PVR services, or premium add-ons that may no longer be needed. Because Pineland TV is part of a bundled service, customers may also find savings by reviewing features, speeds, or options across their other Pineland services. Adjusting or removing features that are no longer used can help reduce your overall monthly bill while still maintaining the services you rely on.

If you would like help reviewing your options, our Customer Experience Associates are happy to assist. Contact us at [800.247.1266](tel:800.247.1266), or stop by one of our business offices.





BECAUSE HOME STILL MATTERS

Stay connected with Pineland's home phone service.



Show Your Home Some Love with Added Security

February is a time to focus on what matters most, and that includes the place where your life happens every day - your home. Adding or upgrading security services is a simple way to show your home and family a little extra care and protection.

Monitored security services offer peace of mind with 24/7 response to alarm activity. When your system is monitored, trained specialists are always available to verify alarms and dispatch emergency responders when needed. This continuous monitoring provides an added level of protection beyond a standard alarm system.

Modern security options can include door and window sensors, motion detection, access control, cameras, text alerts, and smart features that allow you to stay connected to your home. These tools help you stay informed and respond quickly if something isn't right.

Showing your home some love doesn't have to be complicated. A security system is a practical way to invest in safety, comfort, and peace of mind for you and your family.

If you'd like to learn more about security services or explore options for your home, our team is ready to help. Contact us at **888.963.FIRE**.



THE
PERFECT MATCH

phone + internet + technology + security

Two crossed matches with red tips are shown. Two gold wedding bands are wrapped around the handles of the matches. One band has the word 'protection' engraved on it, and the other has the word 'connection'.

DISAST
BIG-CERTIFIED
PROVIDER

Your happily ever after
deserves the best.

Are Your Emergency Contacts Current?

When an alarm is triggered, having the right contact information on file is critical - for homes and businesses. We recommend reviewing your emergency contact numbers at least once a year to make sure they're accurate and up to date. Outdated phone numbers, disconnected lines, or contacts for former employees or occupants won't be helpful during an emergency and can slow response time.

In addition to primary contacts, it's important to list backup numbers in case the first person cannot be reached. Choosing contacts who are familiar with your property and are able to respond and make decisions can make a significant difference during an emergency. For businesses, this may include managers, supervisors, or trusted keyholders.

A brief review of your emergency contacts can make a meaningful difference when every second counts. Up-to-date phone numbers help ensure a faster, more effective response if an alarm is activated.

To review or update the contacts for your Southeast Fire & Burglar system, please call our office at **888.963.FIRE**.

