NOVEMBER 2024 Pineland broadband

Don't Let Extra Devices Slow Your Connection

As the holiday season approaches, many households find themselves bustling with activity and hosting an influx of family and friends. With more guests comes the need for a reliable internet connection that can support additional devices. Streaming holiday movies, video chatting with distant relatives, and sharing memories on social media can increase demand on a household's internet connection. If multiple devices are accessing the network simultaneously, even a well-functioning connection can become sluggish, leading to frustrating experiences for everyone.

To ensure a seamless online experience during this busy time, it is a good idea to evaluate your internet speed. High-definition streaming and online gaming, popular holiday pastimes, require a high-speed connection. With more devices connected—like smartphones, tablets, laptops, and smart TVs—having sufficient bandwidth is essential. By increasing your internet speed before your guests arrive, you can avoid connectivity issues, and ensure that everyone enjoys their favorite activities without interruption.

Preparing for additional guests also provides the opportunity to reassess your household's overall tech setup. In addition to increasing internet speed, upgrading your wireless router or adding Wi-Fi extenders can help enhance coverage throughout the home, ensuring that even the farthest rooms can maintain a strong connection. With thoughtful planning and upgrades, households can create a more accommodating and enjoyable environment for all, making the holidays a time of connection.

Pineland currently offers three internet speeds to meet your connection needs, 100/100 mbps, 500/500 mbps, and 1000/1000 mbps, with our Managed Wi-Fi service at no additional cost for our 500 and 1000 mbps packages. Our Managed Wi-Fi solution provides a commercial quality router and worry-free management and maintenance with Pineland support.



Access to the Pineland Nexus mobile app is included for all users, where you can see what devices are connected to your network, update your SSID and password, add a guest network, manage and restrict device connection, run a speed test, and monitor network usage.

To learn more about your service options, contact us at 800.247.1266.

Holiday Hours

In observance of the Thanksgiving holiday, our business offices will be closed on Thursday, November 28th and Friday, November 29th.

We are grateful for the continued opportunity to serve you.









It's Time to Test and Change!

Changing the batteries in your smoke detectors and other fire safety devices is a simple yet critical step in keeping your home safe from fire hazards. A great way to remember this task is to time it with the change of daylight savings - coming up on Sunday, November 3rd. This biannual event serves as a helpful reminder to check all your home's safety devices, ensuring they have fresh batteries and are fully operational.

In addition to replacing the batteries, it's essential to test each device to verify that they are working properly. Most smoke detectors have a test button that will trigger the alarm when pressed. If the alarm doesn't sound, even with new batteries, it may be time to replace the entire unit. Smoke detectors and other fire



safety equipment, like carbon monoxide detectors and fire alarms, have their own life expectancy which can be found on their packaging or by contacting the manufacturer. Over time, these systems can lose their ability to detect and notify you of threats, making an emergency even more threatening.

Regularly maintaining your devices helps provide peace of mind that your home is protected. If you're looking to add additional protection, consider upgrading to a monitored system which provides 24/7 dispatch when an alarm is activated. Our team at Southeast Fire and Burglar is available to answer your questions and provide more information about fire safety options. Contact us at 888.963.FIRE.



Statement of Non-Discrimination

Pineland Telephone Cooperative, Inc. is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U. S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin, age, or handicap shall be excluded from participation in, admission or access to, denied the benefits of, or other-wise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Dustin Durden, Chief Executive Officer. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U. S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination.