

Pineland Launches New Multi-Gig Internet Speeds Across Entire Fiber Network

Pineland Telephone is excited to announce the completion of one of the largest broadband upgrades in our history. Customers across our entire fiber network now have access to new multi-gig internet speeds, bringing even faster, more powerful connectivity to homes and businesses throughout South Georgia.

As part of this upgrade, customers on our 100 Mbps plan have been upgraded to up to 1 Gig service, while our higher-tier packages now offer up to 5 Gig and up to 8 Gig speeds. These enhancements reflect Pineland's continued commitment to investing in the latest technology and ensuring our communities have access to internet service that's built for today and ready for tomorrow.



"Our mission has always been to provide our members and customers with reliable, cutting-edge technology," said Chief Executive Officer, Dustin Durden. "This multi-gig upgrade is another example of our commitment to keeping rural South Georgia connected with the same advanced broadband services found in larger cities."

To help customers get the most from their upgraded service, Pineland's Managed Wi-Fi is now included at no additional cost, featuring a commercial-grade, Gig-ready router designed to maximize your Wi-Fi performance. Customers can also manage their home network with the Pineland Nexus app, which allows them to view connected devices, create guest networks, manage passwords, set parental controls, and more.

"While faster internet is an exciting milestone, it's really about what those speeds make possible," Durden added. "Whether you're working from home, streaming, gaming, learning, running a business, or connecting a growing number of smart devices, our upgraded fiber network is ready to support the way our customers live today and for years to come."

For more information about Pineland's new multi-gig internet packages or Managed Wi-Fi, visit www.pineland.net or contact your local Pineland office.

YOUR WI-FI. YOUR RULES.

- see all devices connected to your network
- manage & restrict device connection
- update your network name & password
- run a speed test
- add a guest network
- monitor network usage

Download the **Pineland NEXUS** app today!

A smartphone displaying the Pineland Nexus app interface. The screen shows a greeting 'Hi, Haylie', a status 'Your network is connected', and several icons for Speed Test, Share Wi-Fi, and Home Network. Below these are sections for 'People' (with an 'Add Person' button), 'ExperienceIQ' (with a gear icon), and 'HygieneIQ' (with a shield icon). To the right of the phone is a white, modern Wi-Fi router.

Lower Your Phone or Internet Bill with Lifeline

Staying connected is important, and the Lifeline Program may help make monthly phone or internet service more affordable for qualifying households.

Lifeline is a federal benefit that provides eligible customers with a monthly discount on qualifying phone, internet, or bundled service. Pineland is a participating Lifeline provider, which means eligible customers may be able to apply the benefit to their Pineland account.

Lifeline Benefits

Eligible households may receive up to \$9.25 per month off qualifying phone, internet, or bundled service. Only one Lifeline benefit is allowed per household.

Who May Qualify?

You may qualify for Lifeline if your household income is at or below 135% of the Federal Poverty Guidelines. You may also qualify if you or someone in your household participates in certain federal assistance programs, including:

- » SNAP
- » Medicaid
- » Supplemental Security Income, or SSI
- » Federal Public Housing Assistance
- » Veterans Pension and Survivors Benefit
- » Certain Tribal Assistance Programs

How to Apply

To apply, visit [LifelineSupport.org](https://www.lifelinesupport.org) and select Apply Now to complete the application online. You may also apply by mail by downloading and printing an application from the website. Customers with disabilities can also contact the Lifeline Support Center at [800.234.9473](tel:800.234.9473) for support.

Next Steps

If you receive approval for the Lifeline program, contact the service provider of your choice to take the next steps of applying the discount to your account. To add your Lifeline benefit to your Pineland account, contact our Service Operations Specialists at [800.247.1266](tel:800.247.1266).

For more information or to begin the application process, visit www.lifelinesupport.org.



IT'S ALL ABOUT THE DEFENSE

A winning game plan for protecting what matters most.

southeast
Fire & Burglar
Alarm Co.

X perimeter camera
O motion sensor